The Australian Charter of Home Dialysis Rights and Responsibilities

A guide for:
Those who choose Home Dialysis, their Carers
and the Health Professionals who provide their care

Privacy – A right to privacy and confidentiality
You should:
Be able to control the information that is shared with your home dialysis carer
Have your medical information kept confidential by all health care professionals, who participate in your care

Comment – A right to comment on care
You should:
Be offered a way to provide feedback for both positive comments and criticisms about your health care, and expect that you will receive feedback about how any problems have been resolved with an apology if you were wronged
It is your responsibility to provide comments in a constructive manner

Reference:

1800 454 363
www.homedialysis.org.au
Access - A right to health care

You should:

Be offered all suitable types of peritoneal dialysis or haemodialysis at home
Have technical, allied health and healthcare support available to achieve the best health outcomes at all times
Have options available for, and information provided about, how to access short term centre-based dialysis for respite and holiday
Receive counselling for yourself and your carer
Have no additional costs, associated with home dialysis, compared to those attending centre-based dialysis

It is your responsibility to follow the advice of your healthcare providers and to access the support and services being offered

Safety - A right to safe and high quality care

You should receive:

Culturally appropriate and high quality care regardless of your financial position
Home dialysis training and support that will ensure your safety and best health outcomes

It is your responsibility to manage your care as advised when you are at home

Respect - A right to be shown respect, dignity and consideration

You should have all your feelings, whether positive or negative, recognised and acknowledged by healthcare workers whether these are feelings of: anger, despair or isolation; being overwhelmed or anxious; or just realising “this is how it is” as you accept changes that may occur in your future hopes, dreams and lifestyle

You, your family, and your health care team are all responsible for treating each other with mutual respect and dignity

Participation – A right to be included in decisions and choices

You should:

Be an active participant in all decisions about your home dialysis choices and routines
Be asked to give your consent before receiving any training or treatment
Be encouraged to invite a partner of your choice to participate during education and ongoing care decisions
Have a home dialysis team who motivate and promote self-care, including ideas to help you cope with the lifestyle changes

It is your responsibility to attend education and training, and to participate in discussions

Communication – A right to be informed in a positive, open and honest manner

You should:

Be given timely and meaningful education about kidney failure, transplantation, all dialysis options and supportive care including the likely health outcomes of each option
Be informed in advance of any costs you may have at home
Be provided with appropriate and culturally sensitive ongoing support and information
Have access to all blood results and other relevant information to enable you to monitor and manage your own health
Be able to request a review of your medical record, within state legislation limitations

It is your responsibility to talk with your health team in a positive, open and honest manner